

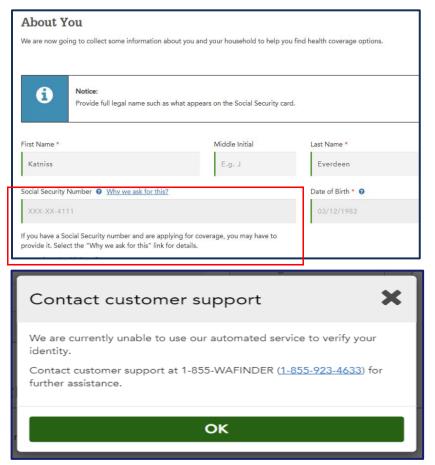
Washington Healthplanfinder – 10.6 System Release

System release outage

Washington Healthplanfinder will be updated on June 22, 2023, at 7:30 a.m. There will be no outages during the updates. For any additional updates view the Outages and Maintenance Page: wahbexchange.org/news-center/outages-maintenance/.

Identity proofing updates

- Individuals who do not include a Social Security Number (SSN) on their application will not have their information passed on to federal electronic data sources to confirm their identity.
- The identity questions will not appear for individuals who do not provide an SSN. They will need to contact customer support to continue their application.
- The Contact customer support modal has been updated.



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WAPlanfinder mobile app updates

- Individuals who have not updated to the 7.5 version will no longer encounter issues when uploading documents.
- The three password screens (Forgot, Change, and Expired) will now align for the individual when entering the information

Accessibility updates

• Privileged users now have the ability to add or change their Language Proficiency without having to contact the Washington Health Benefit Exchange.

